



GOTO CONSTRUCTION INC.

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Date: 1/8/03
From: Kelly McCormick
To: Derek Toyama
Subj: Renovation of S.M.A.R.T. Center, Building 221 and
Renovation to Bathrooms Joint Education Center, Building 220,
MCBH, Kaneohe
Contract No. N62742-03-3-1401

Derek,

In our business, I feel that when you run into another business that you want to continue working with, it is worth taking the time to let the owners know it. Your crew just finished the abatement and selective demolition of an old restroom and stairwell on this project for us. I know it was a small contract, but the attention to detail, follow through by everyone in your company, and professional work ethics were very important as this is a fairly visible, high priority project and was in a fairly populated building.

Tracy was extremely responsive during the estimating and negotiating portion, including joining in on a conference call during the last negotiation to explain the requirements of the project. After negotiation, your entire office staff was extremely efficient and easy to work with on the submittal process and associated documentation. Shain was assigned the project, attended the Precon and Prep. Meeting, and checked in on the project routinely. Reed was the project foreman, with Roger, Joseph, and Clayton as the crew. Jessie was the CP Designee.

I was extremely impressed with Reed and his crews work methods and attention to detail and following the submitted work plan. Every item was immediately addressed and explained and there was not a single complaint or concern voiced by ROICC or the occupants. After the area was cleared by the CP, I checked the demolition and was amazed by the clean, concise demolition and there was no deviation from my layout for the demo.

Bottom line is I cannot express enough what a pleasure it has been working with everyone in your company, and I hope we can do more projects together in the future. Please convey this on to everyone.

Thanks,

A handwritten signature in black ink, appearing to read 'Kelly McCormick', written in a cursive style.

Kelly McCormick, P.M./CQCM